



April 28, 2004

Audio One Systems  
3200 Steels Ave West,  
Concord, Ontario

Dear Anthony, Carlo and Gino,

As the owner of Winston's restaurant for over 30 years, I've become accustomed to offering fine service to very knowledgeable clients with a thirst for excellence. It is that same level of service I seek as a consumer.

In 2002 I began construction on my penthouse condo in Woodbridge. On the recommendation of the contractor I selected several sub trades including your company. The equipment I required, was to be very simple to use and allow the flexibility to listen to Pavarotti cds on the patio or in my study while my wife enjoyed CBC radio in other areas. Your selection of equipment and subsequent visits for instructions achieved this goal perfectly. As time passed, you returned numerous times to answer simple questions or add to my system. That's the kind of service I offered during my culinary days and frankly you and your staff delivered the same.

I have no hesitation in recommending your company to any one who is interested in home electronics, "haute cuisine" style.

Salute!

A handwritten signature in cursive script that reads "John Arena".  
John Arena