

Audio One

From: <steve.atkinson@[REDACTED]>
To: <carlo@audio-one.ca>
Sent: December 22, 2004 1:15 PM
Subject: Letter.

Carlo,

I just want to thank you for helping me select an outstanding home theatre system. Audio-One was the only audio-video store that was able to source all the diverse products I wanted and did so at a competitive price without compromising service. In addition, you were extremely helpful in guiding me through the product selection process and in ensuring I bought products that best fit my need. And most importantly, I want to thank you for overcoming product availability issues with your suppliers by ensuring that we received products that not only met, but exceeded, our expectations. And to top it off, the special Saturday delivery so that we didn't have to wait any longer to enjoy our new home theatre system, was another example of your excellent service.

You can be assured we will provide the highest recommendation for Audio One when talking to colleagues who are considering a home theatre system purchase. Thanks again and happy holidays.

Steve Atkinson

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No virus found in this incoming message.

Checked by AVG Anti-Virus.

Version: 7.0.298 / Virus Database: 265.6.4 - Release Date: 22/12/2004